ivanti

Enhanced insight and analysis into the desktop user experience and endpoint security.

Transform the desktop experience

- Spot the causes of slow logons
- Detect profile bloat
- Pinpoint applications causing CPU and RAM spikes
- Learn who uses applications and who installed them, when and where
- Anticipate the user impact of removing administrative privileges
- Ascertain how many employees and devices use each Windows OS version
- Discover which systems have local admin accounts and who they are
- Identify what and where data is stored on user endpoints
- Identify applications blocked by Ivanti Application Manager
- Audit privileged use of application and Windows system components

Insight tracks critical end-user computing KPIs

- User logons
- User profiles
- Elevated privilege usage
- Application installations
- Application usage
- CPU usage
- Memory usage
- Windows platforms
- Desktop delivery
- Local administrators
- System uptime
- User data
- Deep reporting on Ivanti DataNow

Putting the user first

For the IT team in any enterprise organization, there is a lot to track. Keeping employees happy and productive brings constant challenges and rationalizing those challenges can be difficult to separate the noise from the actionable information you need to keep your environment at optimal effectiveness. Physical PCs operate side-by-side with virtual desktops, remote desktop session hosts and desktops as a service (DaaS). Whilst IT may install many applications locally, they're just as likely delivered virtually through software like Microsoft App-V or VMware ThinApp. Just "keeping the lights on" in the desktop environment is a big job.

But users aren't satisfied with just keeping the lights on; they want a responsive, flexible desktop experience from any device, at any time. And today's IT organization measures success by the level of user productivity and satisfaction it delivers.

Unfortunately, IT often has no way of identifying and addressing user desktop issues before they become serious problems. As much as IT executives would like to find a way to simplify their environments while staying ahead of users who expect high-performance, they rarely have the data necessary to make informed decisions

about the most effective strategy for end-user computing. Garden-variety PC refresh, operating system upgrade or untethering users from fixed desktops? What's the best, most cost-effective course of action?

The power to transform

Ivanti Insight takes our 14 years of experience with end-user computing environments to harness and analyze an enormous variety of real-time data related to device, platform, applications and usage. With Insight, you gain data-driven visibility into what your users experience every day - and why. For example, you'll discover the types, sizes and overall health of user profiles.

You'll have a granular understanding of the individual components of logons, including group policy, ActiveSetup, printer and drive mapping, scripts and post-logon actions. And you'll see which applications require administrative privileges, how often they are used, by whom and on which endpoints.

Ivanti Insight provides the foundation for making targeted and effective changes to the desktop environment, changes that will lower TCO while improving employee satisfaction and productivity.
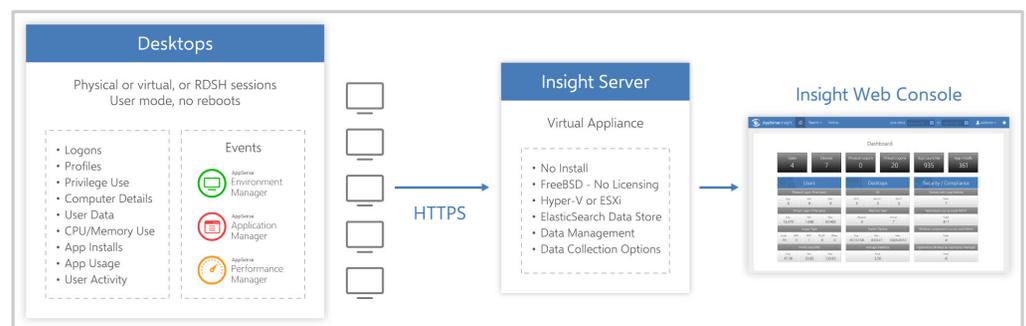
Ivanti Insight features:

Ivanti Insight is a virtual appliance with a web-based console that enables desktop administrators to gather and analyze information from user devices and interactions with agility and ease.

User logons

Ivanti Insight gathers everything that occurs on every logon and allows deep analytics and inspection down to individual Group Policy Objects and Scripts. Want to know which Group Policy object is adding 40 seconds to every logon? Want to know which Printer Mapping is taking so long for field users? Want to know which scripts keep failing on logon for your Finance users? Insight can tell you. Get more than just logon times - get a deeper understanding of exactly what the logon process is for any user in your environment, and proactively engineer for best user experience.

Lightweight agent

Ivanti has engineered the Insight Agent to be both lightweight and powerful. No reboots required, no drivers, and easily distributed by your Software distribution platform of choice - including Ivanti Management Center. The Insight Agent can be deployed in any Windows Vista or above environment - laptops, terminal servers, VDI, static desktops - all are as seamless to start collecting the same data points as the others.

Quick Access to Key Metrics

The dashboard quickly shows key performance metrics at a glance pulled from the data in the Insight database. Hovering over the Logon Type, OS, and Machine Type metrics will easily display the percentage split of different data types.
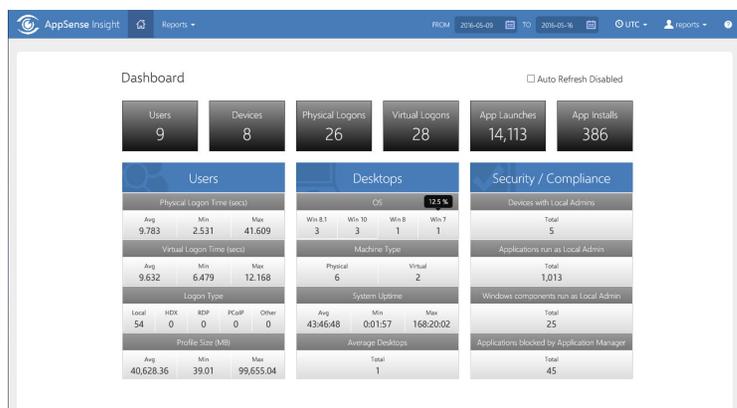
User profiles

Ivanti Insight quantifies which user profiles are used in your environment. Not only can it tell you what type of Windows Profile a user has, but how large it is on their local machine, how much data is redirected, whether the profile is corrupted, which folders are redirected, and which parts of the profile are being inefficiently streamed across poor network links. The User Profile report uses a stacked bar view to show all the components of a user's profile copied locally, helping expose long logon times.

Elevated privilege usage & local administrators

Ivanti Insight makes it easy to rationalize all Administrative Privileges a user requires to do their job. Not only can Insight tell you which applications a user needs to run with Elevated Privileges, it can tell you what System Privileges - such as changing the date and time or adding new hardware a user requires. Easily rationalize the privileges your users need, so you can adopt a Principal of Least Privilege approach with ease. Audit the privilege your users use from a simple Web Interface to ensure that you have granular understanding of whom did what and when.

Additionally, Insight make it easy to rationalize who has Local Administrative privileges and on what endpoint - making it a far less intensive effort to corral off-domain laptops back into compliance with corporate security policy.

Application installations and usage

Ivanti Insight makes it simple to rationalize what software is installed on what endpoints, and who is using it. Rationalize your application management strategies by gaining true understanding of the adoption and utilization of applications across your business.

Reports, filters, sorting, and grouping

Insight provides extensive reporting capability with many key metric reports and charts built into the console with ability to filter sort and group the data. Additionally, Trend Graphs can now plot changes in a metric over time (day, month, etc.). Graph, charts, or even raw data in .CSV format can be easily exported for secondary analysis with various software applications.

CPU and memory usage

Not only can Ivanti Insight rationalize what applications were used by your users, it can also rationalize what resources are used by those applications. Isolate 'Hogs' easily and adapt to provide management strategies before they adversely affect your user population.

Windows platforms & desktop delivery

Insight makes it easy to rationalize your end-user computing estate. Want to know how many endpoints are running Windows 8.1? It's a single click. Want to know how many Laptop users vs desktop users you have? Simple. Want to know how many of your users use Laptops vs VDI? Easy. Adapt your desktop delivery strategy proactively and keep your projects on schedule and on budget.

System uptime

Ivanti Insight makes it simple to discover which endpoints in your environment have been running for too long. Want to know who has not rebooted since that critical Security Patch was pushed out? Want to see which endpoints don't have effective power management strategies in place? It's a few clicks away.