

# Improve Productivity with Greater Visibility into Endpoints and End User Behavior

Ivanti<sup>®</sup> Insight, powered by AppSense, turns data into powerful knowledge to help you discover and dissolve common productivity blocks, measure improvements, and demonstrate cost savings over time.



### **Discover** causes of endpoint issues

- Detect long logon times
- Identify bloated user profiles
- Find GPOs and scripts causing slowdowns

#### **Identify** risks in end user infrastructure

- Pinpoint users with full admin rights
- Identify bad apps blocked by Ivanti Application Control
- Locate suspicious behavior on endpoints

### **Measure** success and improvements

- Benchmark and compare existing and future endpoint environments
- Evaluate how IT changes impact your environment
- Highlight cost savings and productivity boosts

## Data-driven visibility into the end user experience

Ivanti Insight takes our 18 years of experience with end user computing environments to harness and analyze an enormous variety of real-time data related to device, platform, applications, and usage.

With Insight, you gain data-driven visibility into what your users experience every day – and why. For example, you'll discover the types, sizes, and overall health of user profiles, and where data is stored on endpoints.

You'll acquire a granular understanding of the individual components of logons, including group policy, Active Setup, printer and drive mapping, scripts, and post-logon actions. And you'll see which applications require administrative privileges, how often they're used, by whom, and on which endpoints.

Ivanti Insight provides the foundation for making targeted and effective changes to the desktop environment, changes that will reduce total cost of ownership while improving employee satisfaction and productivity.

Insight is a virtual appliance with a web-based console. It enables desktop administrators to analyze information from user devices and interactions with ease.

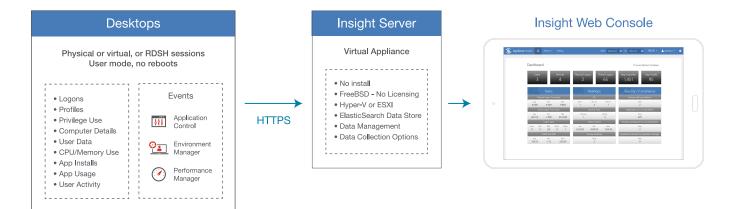
### **Key Feature: Quick access to metrics**

The Insight dashboard displays key performance metrics at a glance pulled from the Insight database. Hovering over the Logon Type, OS, and Machine Type metrics easily displays the percentage split of different data types – with the ability to exclude data to drill down further.



### Key Feature: reports, filters, sorting, and grouping

Insight provides extensive reporting capabilities. Key metric reports and charts are built into the console, along with filter, sort, and grouping functions. Additionally, Trend Graphs can show changes in a metric over time (day, month, etc.). Graphs, charts, or even raw data in .CSV format can be exported easily for secondary analysis with various software applications.



### **Key Feature: Ease of deployment**

Ivanti has engineered the Insight agent to be both lightweight and powerful. No reboots or drivers are required for installation. The agent is distributed easily by your software distribution platform of choice, including Ivanti Management Center.

The Insight agent can be deployed in any Windows 7 or above environment – laptops, terminal servers, VDI, or static desktops. Installed agents collect the same data points from every device, so you always compare "apples to apples."

"With Insight, we had hard data about problems we knew about – and problems we had no idea existed."

**David Wyld** 

Senior Desktop Infrastructure Engineer Deakin University

What's more, the Insight virtual appliance is fully self-contained, requires no additional database infrastructure, and is installed and configured in minutes. This enables IT to focus on the more important task of understanding and identifying issues with the end-user environment and provides fastest time-to-value.

### Insight tracks critical end user computing KPIs:

- User logons and user profiles
- Elevated privilege usage
- Application installations and usage
- CPU and memory usage and spikes
- Windows platform per device
- Desktop delivery
- Local administrators
- System uptime



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