

Bridging IT Service and Asset Management

IT teams like yours are being asked to do more and more. You need to deliver key services to users and customers, maximize the performance and value of IT assets, and gain insight into critical metrics. Now you can take advantage of proven solutions for IT Service and Asset Management – and real-time reporting – to transform IT teams from tactical service providers to strategic business enablers. Ivanti solutions improve day-to-day operations and help teams achieve world-class results.



Ivanti Service Manager

Dedicate more time to the activities that drive strategic benefit for your organization. Ivanti® Service Manager provides enterprise-ready, end-to-end service management capabilities throughout the service delivery lifecycle, from request capture to remediation. Built to industry standards and verified in 13 ITIL-certified processes, Service Manager is designed to expand and grow as your needs change and mature. Whether you're looking for an IT help desk / support ticket solution or need to perform more mature service management processes, Service Manager can easily scale and adapt.

Ivanti IT Asset Management

Gain complete visibility to maximize the performance and value of your hardware and software assets. Reclaim unused software, meet compliance requirements, and save time with a centralized view of your assets. No more guesswork on where you stand with your effective license position. Know what assets you have, where they are, how they're used, and how they perform for better decisions at any stage of an asset's lifecycle.

Ivanti Xtraction

Spend less time waiting for or chasing down reports. Ivanti Xtraction provides a self-service, real-time reporting and

dashboard solution that helps you meet your IT business intelligence needs with less effort. Merge your vendor-tools data, including Ivanti service and asset management tools data, in one place. See assets not offered in the service catalog, request turnaround time against asset availability, and more. Power your IT decisions based on real-time, comprehensive views of your IT environment.

The Power of Unified IT

- ✓ Enhanced customer support and change management with a single source of truth for all your assets
- ✓ Improved ROI through software license optimization when fulfilling requests
- ✓ Reduced risk for non-compliance and overspend
- ✓ Recognized total cost of IT ownership

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