

# HOW UNIFIED IT MAKES A DIFFERENCE

Organizations that unify IT to optimize services are better able to control costs and improve service levels. Better service levels translate to happier customers and more productive employees – making for a better-run company.

## PROBLEM

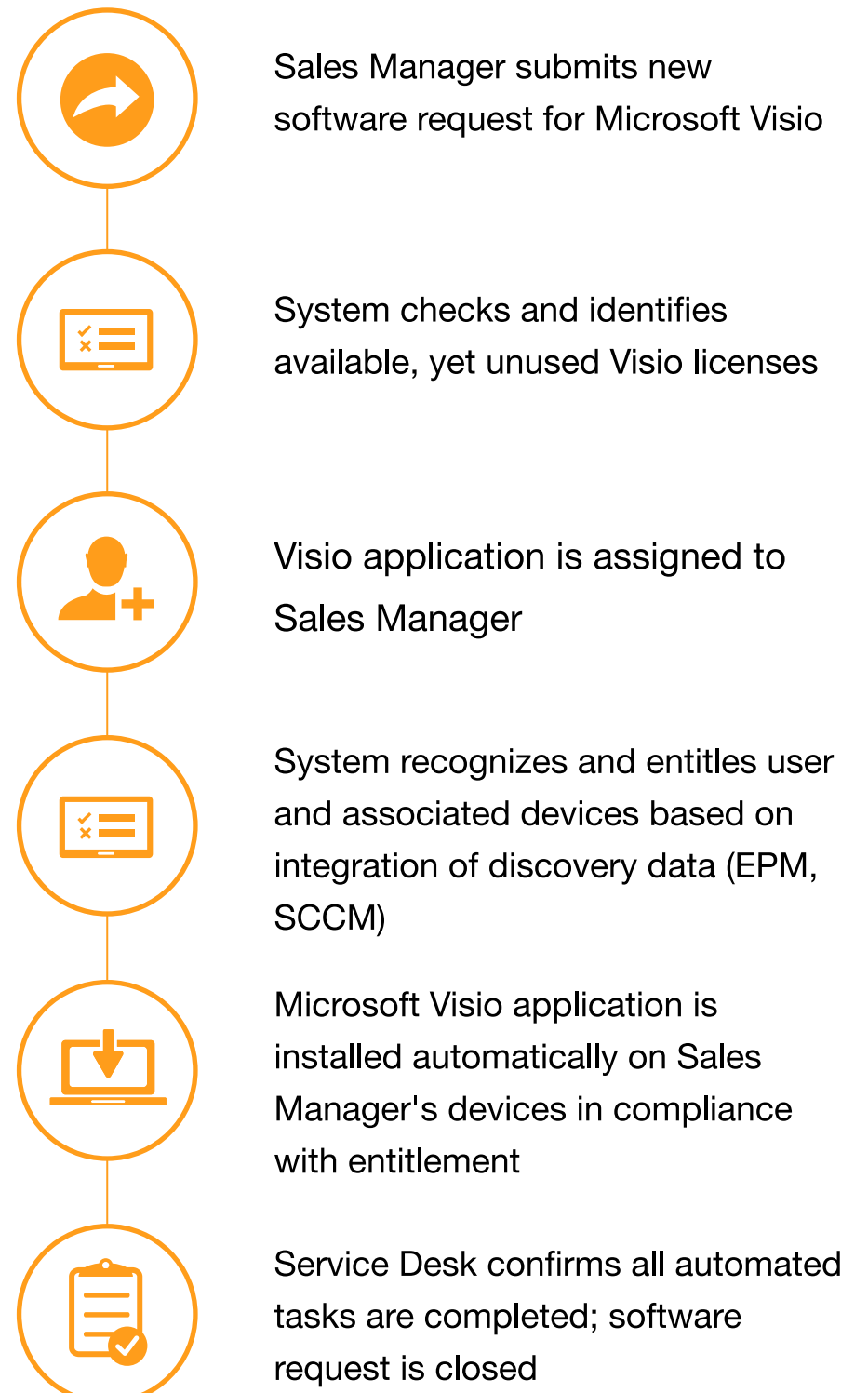


Sales Manager needs Microsoft Visio to finish her Sales & Product Planning. She doesn't have the application and can't afford to lose several days waiting for the purchase and installation of this software. There's also no budget available to purchase new software.

### MANUAL

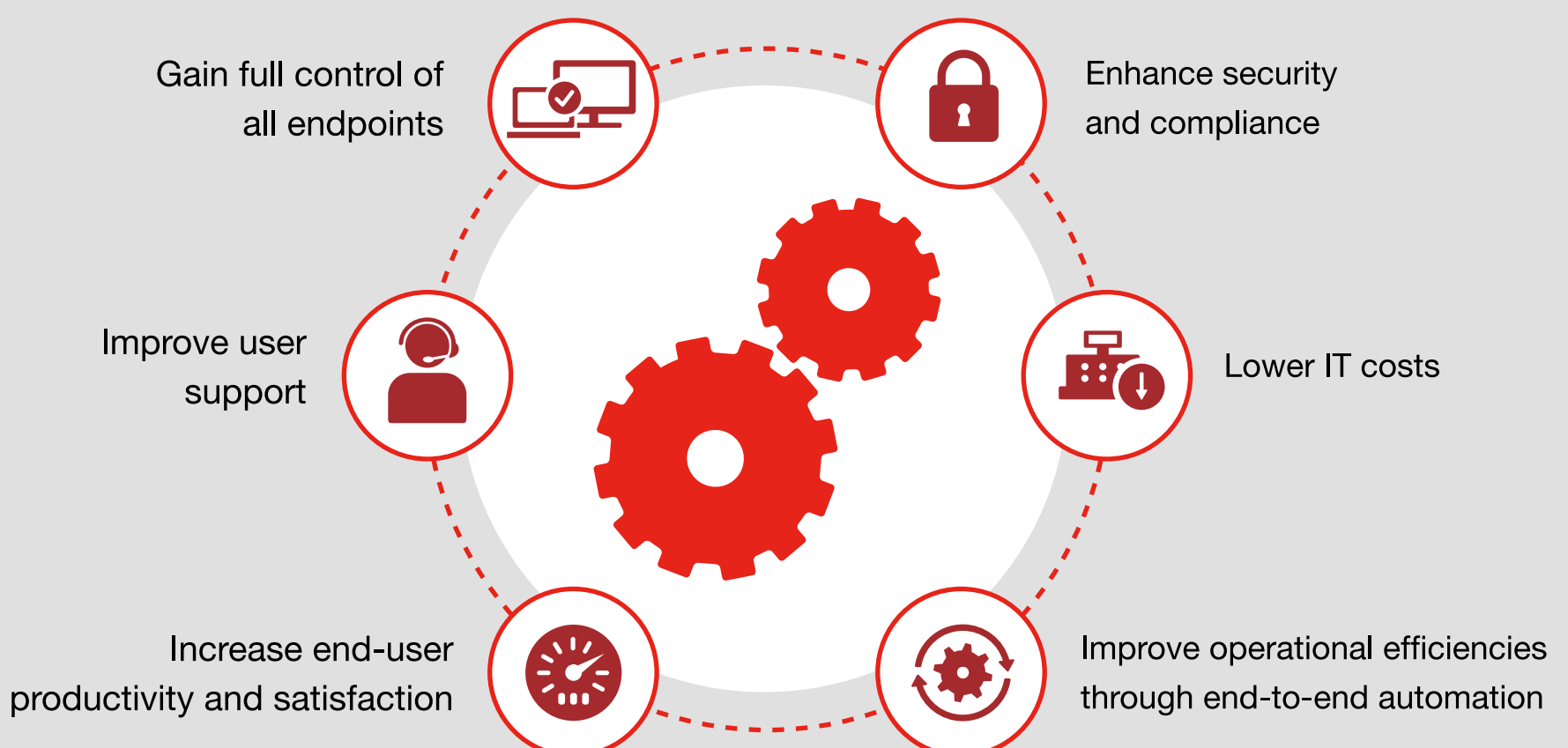
VS

### AUTOMATED



**+** Unified it cuts down on required steps and reduces the time to fulfill software requests. Employees are back online and productive in no time; and through reclaiming unused licenses, you are optimizing cost, meeting license-compliance requirements, and ensuring your current assets don't become shelfware.

## AUTOMATION MAKES A HUGE DIFFERENCE



## AUTOMATION BEST PRACTICES

- ✓ Empower employees with Self Services
- ✓ Unified IT for zero-touch software provisioning, software license compliance, and enhanced security
- ✓ Extend IT services through flexible workflows across the enterprise