4 Costs Traditional Voice Application Providers Don't Want You to Think About:

Voice-Dedicated Hardware

Traditional voice apps require a separate, proprietary computer that house the speech-to-text and text-to-speech processor. But, if the mobile computers you're currently deploying were developed in the last 10 years, they already have the horsepower to handle voice processing so there is no need to buy new hardware.

1

Middleware or System Interfaces

Your workers are likely already interfacing with a warehouse management system, and using Terminal Emulation or web apps on their mobile computers to interact with that system. You can add voice to your existing mobile app, so there is no need to wedge additional middleware between the two in order to enable voice.
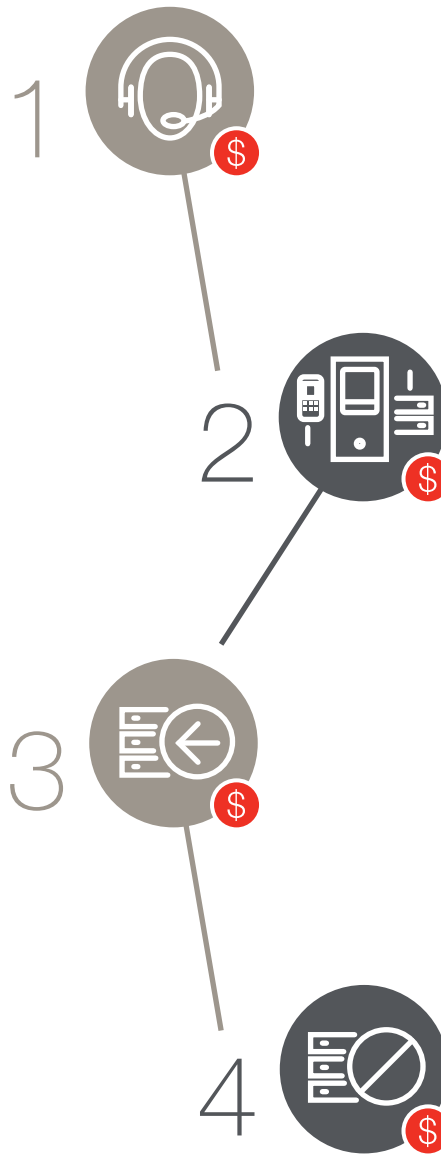
2

Host System Modifications

Adding voice to the mobile app should simply pass data back to the host system in the same way that barcode-scanned data is communicated, for example. Your host system doesn't even need to know which method of data capture was used for a given data field, so adding voice doesn't require changes to your host system.

3

Post-Deployment Host Modifications

Once workers are voice-enabled and realizing productivity gains, traditional voice vendors will require that you contract them to make changes to your host system so they can ensure their app isn't adversely effected. Deploying voice doesn't have to require host system modifications.

4

If you've encountered any of these costs when considering adding or implementing voice to your picking or other warehouse workflows, **it's time to look at Speakeasy.**

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