

Supercharge Your IT Service Management

Supercharge your IT service management and move to a modern, automated solution with innovations designed to help you do more. Here are **SIX** reasons why you should upgrade to Ivanti Service Manager.

A 1:1 License Swap



Get the same number of seats for Ivanti Service Manager that you have with your current HEAT service management product at no additional cost.

Superior Service Catalog



Enable your users with ready-to-go content, workflows for IT, along with a shopping cart for self-service options.

Mobile Support



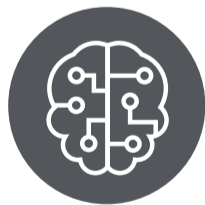
Extend access to mobile devices so your IT analysts can stay connected to the service desk anytime, anywhere.

Drag and Drop Workflows



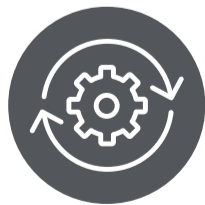
Adapt, design, and take control of your IT processes and workflows. Pre-defined integration and workflow blocks make it easy to connect to external systems and data sources giving you exactly the information you need when you need it.

AI-Powered Hub and Bot



With cloud deployments, the Hub and Bot will allow users to make requests or log incidents just by having a simple conversation with your new virtual support agent. No more forms for simple requests or agents having to resolve common incidents.

Third-Party Integrations and Automation



Tools like Ivanti Automation and our Zapier connector make it even easier to extend your workflows to the rest of your infrastructure and to cloud services like Slack, Twitter, Trello and more.

Worry less about the small stuff and get more time to focus on the business-critical tasks on your to-do list.

Learn more about this special upgrade offer for current Heat service management users.