

3 Impacts of Remote Work on IT

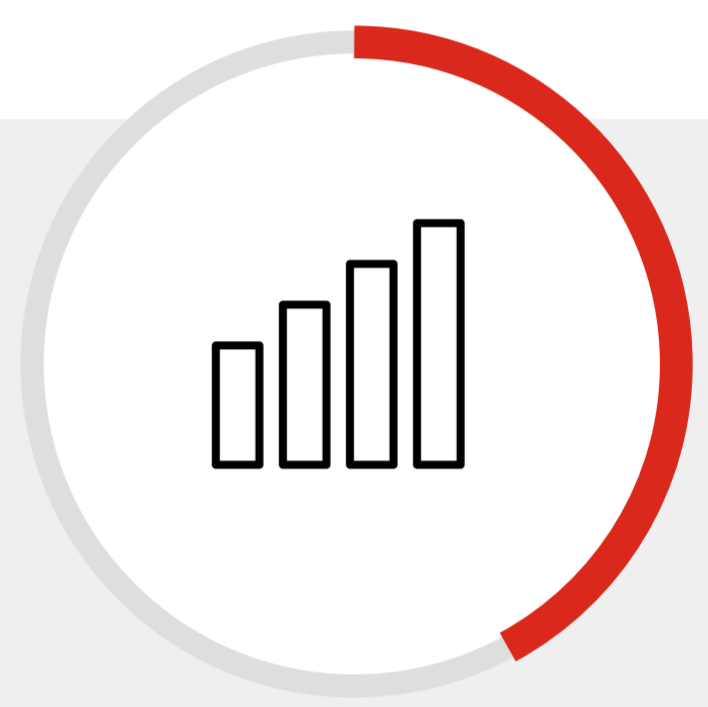


Almost overnight, kitchen tables became desks and laundry rooms became conference rooms, and IT had to make it all work.

In our new survey of over 1,600 IT professionals, **93% reported an increase in remote work in their office.** Here are 3 major impacts of the transition to remote work:

1

37% Increase in Overall IT Workload



To cope with the shift to remote work, IT professionals had to do the following:



70%

Increased VPN access to more employees



54%

Sourced, set up and distributed extra devices



52%

Created more "how to" knowledge articles

2

66% Reported an Increase in Security Issues



Security issues are rising in a remote environment. The top issues include:



58%

Malicious emails received



45%

Risky, non-compliant employee behavior

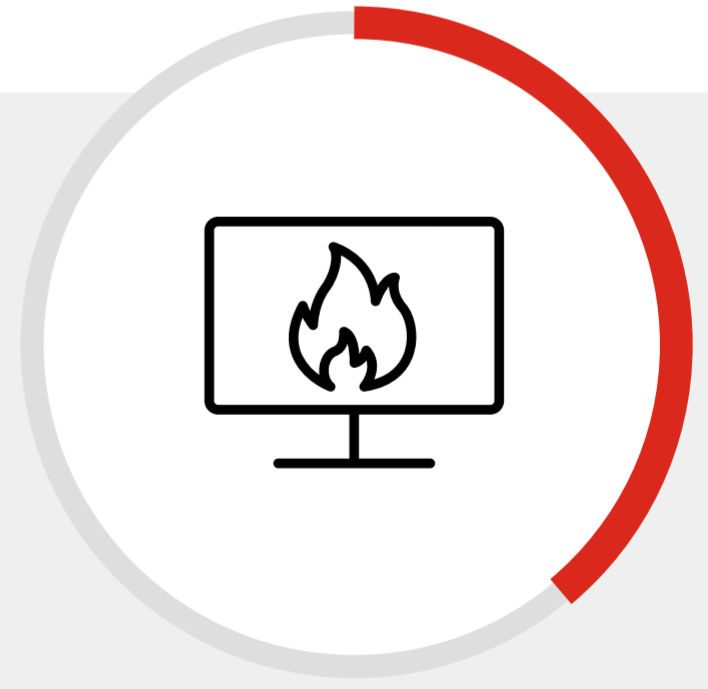


31%

Increase in software vulnerabilities

3

39% Increase in Incidents and Requests



Of this increase, the top incidents and requests submitted include:

79% VPN issues

47% Password resets

56% Video conferencing

47% Messaging issues

48% Bandwidth constraints

45% File/data access problems

Whether you're itching to get back in the office or loving working near your fridge, we've learned to expect a blend of both in the future. Read the survey report to learn more about the impact of an expanded remote workforce.

[READ THE SURVEY REPORT](#)