

Cherwell Learn Migration-FAQ

Table of Contents

What is happening?

What does this mean to you?

What immediate action do you need to take?

When is the Cherwell Learn LMS moving to the Ivanti Advantage Learning LMS?

What is moving from the Cherwell Learn LMS?

What happens to my in-progress courses?

What about my Cherwell Learn transcript?

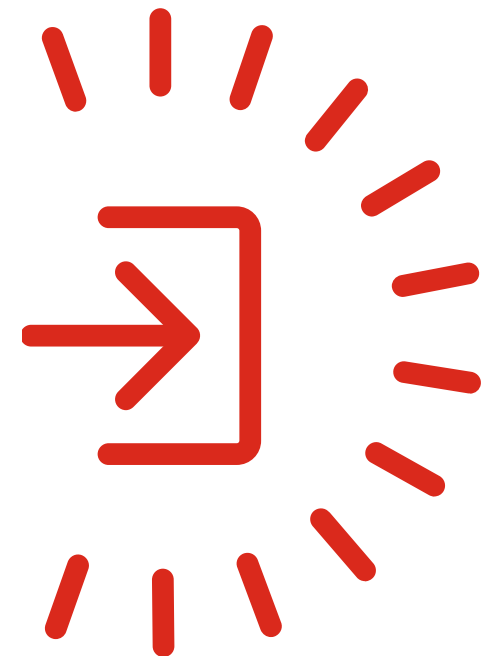
Will I be able to access Cherwell Learn after March 28, 2022?

When and how do I access Ivanti Advantage Learning LMS?

How do I know if my course is marked complete in Cherwell Learn?

I want to check that I've completed all my courses in Cherwell Learn, how do I do that?

How do I get help and ask questions?



What is happening?

On March 21, 2022, 9:00 AM Sydney, Australia Time (GMT +11), Ivanti will begin migrating all the content from the Cherwell Learn Learning Management System (LMS) to the Ivanti Advantage Learning LMS.

The Ivanti Advantage Learning LMS will go live with the migrated Cherwell Learn content on March 28, 2022, 9:00 AM Sydney, Australian Time (GMT +11).

What does this mean to you?

You will be unable to access Cherwell Learn as of March 21, 2022, 9:00 AM Sydney, Australia Time (GMT +11) as we migrate your learning transcript and education subscriptions as well as courses you are registered for and all course completions. Additionally, all current Cherwell learning content and courseware from the Cherwell Learn LMS will be migrated.

What immediate action do you need to take?

We recommend you complete any course work that is “in progress” by March 21, 2022. Any record of “in progress” at the time of migration will result in this record not being captured and you will restart the course(s) from the beginning once migrated to the Advantage Learning LMS.

When is the Cherwell Learn LMS moving to the Ivanti Advantage Learning LMS?

Ivanti IT and Advantage Learning Operations will move all the content from Cherwell Learn to Ivanti Advantage Learning, the week of 21-March-2022.

What is moving from the Cherwell Learn LMS?

All current Cherwell learning content, courseware and student transcripts and education subscriptions are moving to Ivanti Advantage Learning.

What happens to my in-progress courses?

If you do not complete your in-progress course before the migration begins, you will be required to restart the course(s) from the beginning in Ivanti Advantage Learning.

What about my Cherwell Learn transcript?

Your Cherwell Learn transcript will be migrated over.

Will I be able to access Cherwell Learn after March 28, 2022?

No. The Cherwell Learn LMS will no longer be accessible after March 21, 2022

When and how do I access Ivanti Advantage Learning LMS?

Ivanti Advantage Learning LMS will be available beginning March 28, 2022, 9:00 AM Sydney, Australia Time (GMT +11). You will receive instructions for accessing the Advantage Learning LMS in advance of its availability.

How do I know if my course is marked complete in Cherwell Learn?

You will see the course listed in Cherwell Learn under your Completed tab under your My Learning tab. Anything not started or in progress shows under your To Do tab.

I want to check that I've completed all my courses in Cherwell Learn, how do I do that?

Log into Cherwell Learn and click on My Learning from the menu and look at the listing under the Completed tab.

How do I get help and ask questions?

Please email training@ivanti.com.

About Ivanti

Ivanti makes the Everywhere Workplace possible. In the Everywhere Workplace, employees use myriad devices to access IT networks, applications and data to stay productive as they work from anywhere. The Ivanti automation platform connects the company's industry-leading unified endpoint management, zero trust security and enterprise service management solutions, providing a single pane of glass for enterprises to self-heal and self-secure devices, and self-service end users. More than 40,000 customers, including 96 of the Fortune 100, have chosen Ivanti to discover, manage, secure and service their IT assets from cloud to edge, and deliver excellent end user experiences for employees, wherever and however they work. For more information, visit [ivanti.com](https://www.ivanti.com)

Confidentiality Notice

This FAQ and the information contained herein is strictly confidential and proprietary. Upon receipt of this FAQ (whether in tangible or digital form or through visual or auditory means), recipient acknowledges and agrees that: (a) recipient will not copy, reproduce, transmit, divulge, or distribute the FAQ or its contents, in whole or in part, to any third party without the express written consent of Ivanti; (b) recipient will treat and protect the FAQ and its contents as "Confidential Information" under its Nondisclosure Agreement (NDA) with Ivanti; (c) if recipient has not entered into an NDA with Ivanti, it will treat and protect this presentation and its contents in accordance with the foregoing restrictions and in any event with no less care than afforded to its own confidential information; and (d) recipient's failure to comply with the foregoing obligations of confidentiality could result in substantial harm to Ivanti and may be cause for legal action. All information contained in this FAQ is subject to further modification and any and all plans, projections, or forward-looking statements contained herein should not be relied upon by recipient or any third party.

The Ivanti logo consists of the word "ivanti" in a lowercase, bold, sans-serif font. The letters are red, with a small white square above the 'i' and 't'.A vertical bar on the right side of the page, transitioning from red at the top to orange at the bottom.

[ivanti.com](https://www.ivanti.com)

1 800 982 2130

sales@ivanti.com