

Modernize Service Delivery

Deliver intelligent automation while extending service management beyond IT to enable connected, intelligent service delivery across the enterprise.

Shift Your Service Management Left

What if you could elevate service and asset management with artificial intelligence, automation, and an extended reach into the organization to address the most critical challenges facing your business?

With Ivanti's ITSM Enterprise Premium solution package, you can transform and optimize service delivery, take employee engagement to new levels and eliminate friction between IT and Security operations with a seamless and secure experience across the organization. Leverage truly intelligent automation to maximize service management resources and extend service delivery across the enterprise for a common yet unparalleled employee experience.





Elevate Service Delivery

Transform your service delivery process by extending intelligent, responsive, automation-driven service and asset management throughout the organization. Evolve proactive and preventative service management strategies beyond the IT helpdesk to include project, cost, and risk management.

Optimize Employee Engagement

Empower employees with an intuitive, consistent service management experience across the organization. Enable IT staff to shift their attention to strategic priorities by relieving them of routine tasks and eliminating time wasted on predictable, preventable issues. Incorporate digital experience measurement and intelligent automation into your service delivery strategy to maximize employee engagement.

Align IT and Security Operations

Eliminate Security and IT operations silos that lead to inefficiencies and oversights. Leverage integrated detection, response and workflow capability to reduce friction, enabling the two teams to collaborate efficiently and effectively to focus on more strategic priorities.

Features that take service delivery to the next level

Transform operations with intelligence, automation and workflows that extend beyond IT deliver key outcomes for the enterprise.

Extensible Solution for IT & Beyond

Enhance organizational efficiency and maintain employee engagement by providing a comprehensive, user-friendly self-service experience.

IT operational management and security resolution

Manage and automate remediation of vulnerabilities, security events and incidents across teams utilizing best practices.

Comprehensive Discovery & Asset Lifecycle Management

Reduce interruptions to core business services by as much as 70%, and quickly address customer issues with an accurate CMDB and access to up-to-date details about devices.

Self-Healing AI

Leverage automation bots that constantly look out for potential device issues and vulnerabilities, flagging and even resolving them for you before they harm your environment.

Low Code / No Code Solution

Make needed changes without requiring highly specialized development abilities. Lower your total expenditure with a solution that is suitable to your present requirements.

User Sentiment

Use automated surveys for interactive user feedback collection to help you understand and improve the employee experience.

Automate Enterprise Processes

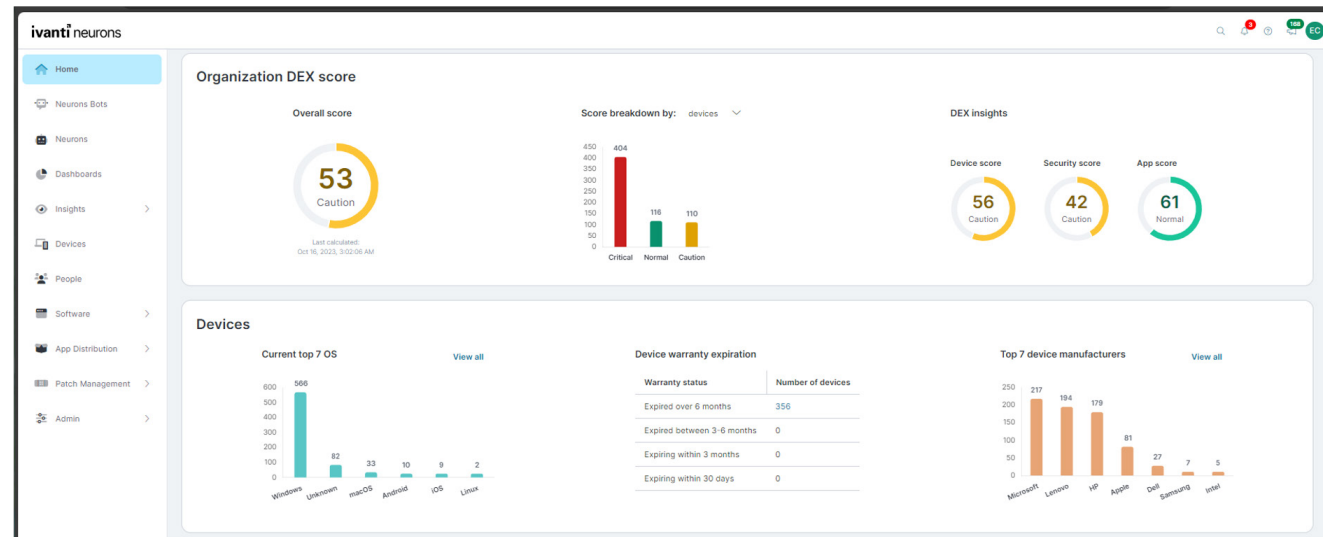
Improve the efficiency and effectiveness of service delivery across your enterprise through automation. Free up staff time to focus on more strategic tasks and improve accuracy and consistency.

Zero-Impact Troubleshooting

Diagnose and resolve end-user device issues on the first call with a service desk analyst workspace with remote control tools and automation bots.

Actionable Insights

Monitor service delivery, quality and commitments with role-based dashboards.





Implement the complete solution for the intelligent, connected enterprise

The ITSM Enterprise Premium solution package All the core service and asset management capabilities included in the ITSM Professional solution package; all the critical strategic processes and service support for non-IT workflows provided in the ITSM Enterprise solution package; and all the intelligent automation, service delivery and digital experience management (DEX) capabilities provided in ITSM Premium solution package.

About Ivanti

Ivanti elevates and secures Everywhere Work so that people and organizations can thrive. We make technology work for people, not the other way around. Today's employees use a wide range of corporate and personal devices to access IT applications and data over multiple networks to stay productive, wherever and however they work. Ivanti is the only technology company that finds, manages and protects every IT asset and endpoint in an organization. Over 40,000 customers, including 88 of the Fortune 100, have chosen Ivanti to help them deliver an excellent digital employee experience and improve IT and security team productivity and efficiency. At Ivanti, we strive to create an environment where all perspectives are heard, respected and valued and are committed to a more sustainable future for our customers, partners, employees and the planet. For more information, visit [ivanti.com](https://www.ivanti.com)

The Ivanti logo consists of the word "ivanti" in a lowercase, sans-serif font. The "i" is red, and the "vanti" is black. A small registered trademark symbol (®) is located at the top right of the "i".

For more information, or to contact Ivanti, please visit [ivanti.com](https://www.ivanti.com)