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Manage IT Workflows and Services

Elevate productivity and manage IT costs with a centralized helpdesk and asset repository.

In IT service management, do much more with less

What if you could increase your team's productivity and deliver unparalleled IT service and asset management while working less?

The Ivanti ITSM Professional solution package enables your organization to deploy best-in-class IT service and asset management solutions, streamlining IT operations while improving employee productivity.

Integrate service and asset management

Consolidate service and asset data in a single configuration management database to simplify inci-dent, change and request management with defined workflows, as well as manage asset lifecycle from discovery to disposition.

Reduce total cost of ownership

Set up workflows and user interfaces using drag-and-drop design to automate processes, reduce total cost of ownership, decrease ticket resolution time and increase team capacity without needing additional staff.

Improve the employee experience

Deliver next-gen omnichannel and personalized employee experiences that increase customer satisfaction with AI-powered chatbots and self-service portals that allow you to monitor service quality and improve service consistency.

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IT workflow and service management made simple

Modernize your IT workflows to maximize your team's output and deliver exceptional employee experiences that improve business outcomes across the organization.

Modular design
Deploy what you need, when you need it and right-size your implementation so you're not paying for features you don't need.

Self-service portals
Deliver a personalized experience for every user with self-service portals.

Actionable insights
Monitor service delivery, quality and commitments with role-based dashboards.

Omni-channel engagement
Enable employees to quickly access the resources they need to do their job, improving customer and employee NPS and xSAT scores.
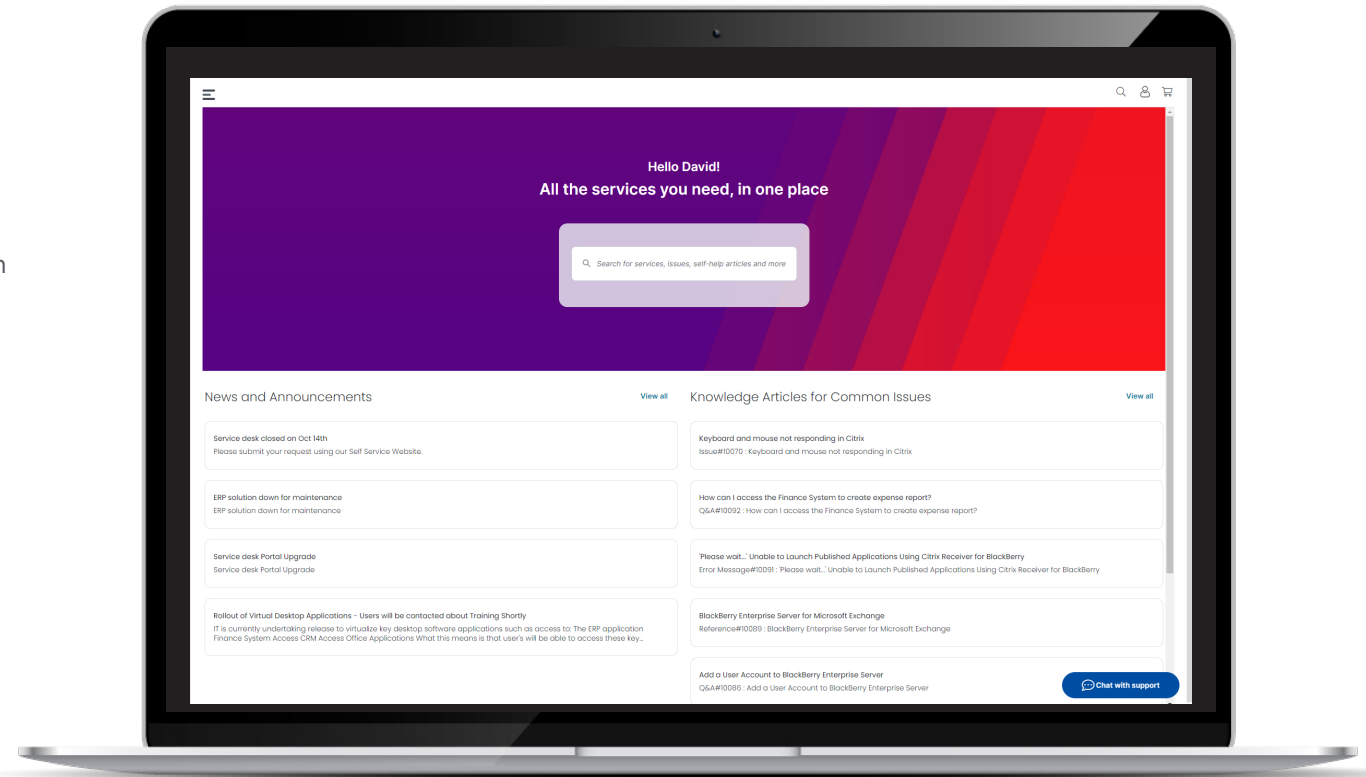
Asset discovery and management
Make your IT user experience more efficient and secure with real-time visibility of your assets.

Low total cost of ownership
Decrease total cost of ownership with a solution that meets your needs in the moment without budget bloat.

Validated best practices
Reduce time to value with out-of-the-box PinkVerify® best practices built into the platform.

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Implement and streamline one-stop service and asset management

Modernize your service delivery while boosting productivity and creating memorable employee experiences across your organization. The Ivanti ITSM Professional solution package supports end-to-end IT service management capabilities including incident, request and change management, intuitive workflow design and deployment, dashboards and self-service, and complete IT hardware and software asset management from discovery to cost optimization.

About Ivanti

Ivanti elevates and secures Everywhere Work so that people and organizations can thrive. We make technology work for people, not the other way around. Today's employees use a wide range of corporate and personal devices to access IT applications and data over multiple networks to stay productive, wherever and however they work. Ivanti is the only technology company that finds, manages and protects every IT asset and endpoint in an organization. Over 40,000 customers, including 88 of the Fortune 100, have chosen Ivanti to help them deliver an excellent digital employee experience and improve IT and security team productivity and efficiency. At Ivanti, we strive to create an environment where all perspectives are heard, respected and valued and are committed to a more sustainable future for our customers, partners, employees and the planet. For more information, visit ivanti.com

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